

ECQI RESOURCE CENTER USER GROUP

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ECQI RESOURCE CENTER USER GROUP AGENDA

- Welcome
- Review of Recently Live Enhancements and Key Content
- First Year Retrospective
 - Review eCQI Resource Center User Group Membership, Goals, and Objectives
 - Solicit feedback and suggestions for improvement
- Prioritize Suggested Enhancements
- Open Discussion
- Next Steps



SUBMITTING FEEDBACK DURING THE USER GROUP

- Polling Feature:
 - Open the Chat feature  on the Teams menu
 - Look for the LIVE Poll the chat box (you will need to scroll down for the second poll)
 - Select your responses on the radio buttons
- General feedback:
 - Use the chat feature at anytime to provide input



POLL 1 – USER GROUP MEMBERS IN ATTENDANCE

- Please respond to the poll in the polling feature
- Select the user type you most identify with:
 - CDS Developer/Steward/Implementer
 - eCQM Implementer working with Eligible Hospital and Critical Access Hospital 25%
 - eCQM Implementer working with Eligible Clinician 25%
 - eCQM Implementer working with Eligible Hospital, CAH and Clinician 25%
 - Health IT Developer/Vendor
 - Measure Developer/Measure Steward 25%
 - Other



DEMONSTRATIONS NEW ENHANCEMENTS AND CONTENT

- Search and Home page update
 - <https://ecqi.healthit.gov/>
- Value Set Guidance
 - <https://ecqi.healthit.gov/value-set-guidance>
- eCQM Flows
 - Eligible Hospital/Critical Access Hospital https://ecqi.healthit.gov/eh-cah?qt-tabs_eh=0&globalyearfilter=2023
 - Eligible Clinician https://ecqi.healthit.gov/ep-ec?qt-tabs_ep=0&globalyearfilter=2023
- EH eCQMs changes post final IPPS rule
 - Cesarean Birth <https://ecqi.healthit.gov/ecqm/eh/2023/cms334v4>
 - Severe Obstetric Complications <https://ecqi.healthit.gov/ecqm/eh/2023/cms1028v1>
- CQL Videos
 - https://ecqi.healthit.gov/cql?qt-tabs_cql=2



FIRST YEAR RETROSPECTIVE



ECQI RESOURCE CENTER USER GROUP MEMBERSHIP

- Volunteer forum of stakeholders who use the electronic clinical quality improvement (eCQI) Resource Center to obtain key resources necessary for electronic clinical quality measure (eCQM) development, implementation, and reporting and education about eCQM and eCQI concepts and standards.



ECQI RESOURCE CENTER USER GROUP MEMBERSHIP 1ST YEAR

- Average percentage of attendance by member type
 - CDS Developer/Steward/Implementer (2%)
 - eCQM Implementer working with Eligible Hospital and Critical Access Hospital (16%)
 - eCQM Implementer working with Eligible Clinician (29%)
 - eCQM Implementer working with Eligible Hospital, CAH and Clinician (14%)
 - Health IT Developer/Vendor (12%)
 - Measure Developer/Measure Steward (17%)
 - Other (10%) Do we have the appropriate representation? Are there other member types to consider inviting? If so, what is the best route to reach them and invite?
- Consider expanding ‘implementer’ to include informatists
- Consider adding a category for clinician/clinician informatist



ECQI RESOURCE CENTER USER GROUP GOAL

- Provide broad stakeholder input in the development and maintenance of the eCQI Resource Center's functionality and content to support the eCQI community.
 - Identify, discuss, and review the needs of the eCQI implementer community.
 - The outcome of discussions will result in suggested enhancements to the Centers for Medicare and Medicaid Services (CMS) eCQI Resource Center COR for approval.
 - Approved suggestions for enhancements will result in implementation on the eCQI Resource Center, deeper investigation at eCQI Resource Center focus groups, and/or be placed on the eCQI Resource Center backlog suggestion list.



ECQI RESOURCE CENTER USER GROUP OBJECTIVES

- Focus on the implementer community including the usability of and gaps in resources provided
- Inform users of new functionality and content
- Gather real-world feasibility and community feedback on proposed eCQI Resource Center enhancements and features
- Provide eCQI Resource Center focus group opportunities
- Prioritize items for in depth discussion during eCQI Resource Center focus groups
- Advance CMS's understanding of implementer needs for Fast Healthcare Interoperability Resources® eCQMs
- Understand the needs of the eCQI community



ECQI RESOURCE CENTER USER GROUP GOAL & OBJECTIVES - 1ST YEAR RESULTS

- "We Heard You"
 - 96% implementation rate of CMS approved enhancements
 - 49 of CMS approved enhancement requests from end users and/or eCQI RC User Group
 - 47 of CMS approved enhancement requests from end users and/or eCQI RC User Group implemented
- "You Add Value"
 - Examples of your great ideas we implemented:
 - Measure compare – Phase 1 and Phase 2
 - Value Set urls within individual measure pages
 - Measure search and reset
 - CQL educational videos
 - Measure resources table updated



FIRST YEAR RETROSPECTIVE



- How can we improve polling and chat input during sessions?
 - Not sure if we are given enough response time
- Is the bi-monthly schedule sufficient?
 - Schedule work just fine
 - Meeting schedule is good
 - Schedule works well, you guys are great - I like following the changes
- What's working well?
 - Anything we should Start?
 - Interactive discussion boards on specific eCQMs. It would be valuable to have a discussion with this type of user group to determine if I have an issue/or suggestion for Jira on specific measures.
 - Stop? N/A
 - Keep doing? N/A

SUGGESTED ENHANCEMENTS (DOES NOT INCLUDE FHIR-BASED ECQM RESOURCES/TOOLS)

Enhancement	Source
Measure 'Shopping Cart' Feature	End Users
eCQM Jira Tracker integration	End Users
CMS Measures Inventory Tool (CMIT) integration	eCQI RC Team
Get Started with eCQM - Content - New reporting resources	End Users
Additional fields for individual measure pages and compare feature	End Users
Add pre-rulemaking eCQMs to the eCQM Data Element Repository	End Users
Site Subscription – Subscribe to pages of interest from a single location	eCQI RC Team



SUGGESTED ENHANCEMENTS – IDENTIFYING VALUE

For each enhancement reviewed, please provide your input via the poll in the chat. The value indicates how important an enhancement is to improving your end user experience with using the site and/or implementing eCQMs:

0. Not Applicable
1. Not important
2. Important
3. Very important



SUGGESTED ENHANCEMENTS: MEASURE 'SHOPPING CART' FEATURE

Develop feature on the eCQI RC which would allow end users to select a group of individual measures for download into a 'shopping cart', similar to the Quality Payment Program measure explore feature <https://qpp.cms.gov/mips/explore-measures>

How important an enhancement is to improving your end user experience with using the site and/or implementing eCQMs:

0. Not Applicable
1. Not important 33%
2. Important 66%
3. Very important



SUGGESTED ENHANCEMENTS: ECQM JIRA TRACKER INTEGRATION

Explore possibilities for linking to ONC eCQM Jira Tracker tickets for an individual eCQMs from individual measure pages. This would give implementers a list of tickets and their resolutions on a given measure.

How important an enhancement is to improving your end user experience with using the site and/or implementing eCQMs:

0. Not Applicable
1. Not important
2. Important 83%
3. Very important 16%



SUGGESTED ENHANCEMENTS: CMS MEASURES INVENTORY TOOL (CMIT) INTEGRATION

Explore possibilities for linking to CMIT from individual measure pages. This would give implementers additional information on a given measure such as program used in.

How important an enhancement is to improving your end user experience with using the site and/or implementing eCQMs:

- 0. Not Applicable 33%
- 1. Not important 33%
- 2. Important 33%
- 3. Very important



SUGGESTED ENHANCEMENTS: GET STARTED WITH ECQM

- CONTENT - NEW REPORTING RESOURCES

Provide information regarding what is needed for reporting requirements, specific to each measure by linking to program reporting pages.

How important an enhancement is to improving your end user experience with using the site and/or implementing eCQMs:

0. Not Applicable
1. Not important
2. Important 50%
3. Very important 50%



SUGGESTED ENHANCEMENTS: ADDITIONAL FIELDS FOR INDIVIDUAL MEASURE PAGES AND COMPARE FEATURE

Parse additional HTML fields and publish on the individual measure pages and add to these fields to the Measure Compare feature: eCQM Version Number, Measure Developer, Population Criteria, Risk Adjustment, Rational, Clinical Recommendation Statement, Definition.

How important an enhancement is to improving your end user experience with using the site and/or implementing eCQMs:

0. Not Applicable 13%
1. Not important 50%
2. Important 37%
3. Very important

From End User: Additional fields: could you add this as a collapsed section then it doesn't get too crowded?



SUGGESTED ENHANCEMENTS: ADD PRE-RULEMAKING ECQMS TO THE ECQM DATA ELEMENT REPOSITORY

Publish pre-rulemaking eCQMs within the eCQM Data Element Repository (DERep) which would allow for their inclusion in the eCQM DERep should they be finalized in rules for the upcoming reporting year.

How important an enhancement is to improving your end user experience with using the site and/or implementing eCQMs:

0. Not Applicable 28%
1. Not important 42%
2. Important 28%
3. Very important



SUGGESTED ENHANCEMENTS: SITE SUBSCRIPTION – SUBSCRIBE TO PAGES OF INTEREST FROM A SINGLE LOCATION

Provide the ability to subscribe to specific pages (individual measure page, standards, education, etc.) from single location and receive an email with exactly what has changed when something has been updated.

How important an enhancement is to improving your end user experience with using the site and/or implementing eCQMs:

0. Not Applicable
1. Not important
2. Important 88%
3. Very important 11%



OPEN DISCUSSION



ECQI RESOURCE CENTER USER GROUP NEXT STEPS

- Send feedback and suggestions for site improvement to ecqi-resource-center@hhs.gov
- Attend the next eCQI Resource Center User Group Meeting: **December 20, 2022 at 3pm EST**
- Add meeting series to your calendar: <https://ecqi.healthit.gov/events/2056>
- Review past meeting notes on the [eCQI Resource Center User Group](#) page

