ECQI RESOURCE CENTER USER GROUP

February 21, 2023

Presenters:

Vidya Sellappan, CMS

Edna Boone, eCQI Resource Center Contractor

Ian Warmbrodt, eCQI Resource Center Contractor



ECQI RESOURCE CENTER USER GROUP AGENDA

- Welcome
- Who are we today?
- Review of Recently Live Enhancements and Key Content
- FHIR-based eCQM Publication Mock-up
 - Decisions based on December feedback
- Homepage Find an eCQM feature
- Tooltips
- Links to CMS Eligible Clinician and Eligible Hospitals eCQM Reporting Results
- Implementer Resources
- Open Discussion
- Next Steps



SUBMITTING FEEDBACK DURING THE USER GROUP

- Recording for note taking purposes only
- Polling Feature:
 - Open the Chat feature
 On the Teams menu
 - Look for the LIVE Poll the chat box (you will need to scroll down for the second poll)
 - Select your responses on the radio buttons
- General feedback:
 - Use the chat feature at anytime to provide input



POLL 1 – USER GROUP MEMBERS IN ATTENDANCE

- Please respond to the poll in the polling feature
- Select the user type you most identify with:
 - CDS Developer/Steward/Implementer 3%
 - eCQM Implementer working with Eligible Hospital and Critical Access Hospital 14%
 - eCQM Implementer working with Eligible Clinician 24%
 - eCQM Implementer working with Eligible Hospital, CAH and Clinician 17%
 - Health IT Developer/Vendor 21%
 - Measure Developer/Measure Steward
 - Other 21% Rehab hospital, Quality Care Coordinator, Vendor for reporting eCQMs, Clinical Chart Abstractor QRDA I, Quality Consultant clinician level, Practice Transformation
- 56 in attendance



DEMONSTRATIONS OF NEW ENHANCEMENTS AND CONTENT

- 2023 QRDA I IG (Updated Jan 2023) https://ecqi.healthit.gov/qrda
- 2023 QRDA III IG (Updated Dec 2022) https://ecqi.healthit.gov/qrda
- 2023 Performance Period Eligible Clinician eCQM Education and Outreach Webinar https://ecqi.healthit.gov/ecqms?qt-tabs ecqm=4
- 2024 eCQM Annual Update Pre-publication document https://ecqi.healthit.gov/eh-cah?qt-tabs_eh=0&globalyearfilter=2024
- Updated eCQM Standards and Tools Versions table for 2024 https://ecqi.healthit.gov/ecqi-tools-key-resources?field-ecqm-reporting-period-value=2&qt-teste=1
- FHIR added to standards summary cards https://ecqi.healthit.gov/standards-summary
- Risk-adjusted methodology report on Severe Obstetric Complications https://ecqi.healthit.gov/ecqm/eh/2023/cms1028v1#quicktabs-tab-tabs measure-2
- eCQI Resource Center publishing requirements and timelines https://ecqi.healthit.gov/ecqi-resource-center-publishing-requirements-and-timelines
- Calendar list view https://ecqi.healthit.gov/calendar
- eCQM Known Issues
 - https://ecqi.healthit.gov/ecqm/ec/2022/cms156v10
 - https://ecqi.healthit.gov/ecqm/ec/2023/cms156v11



DEMONSTRATIONS OF NEW ENHANCEMENTS AND CONTENT

- User Comments:
 - Question on eCQM Known Issues Is there a view of known issues without having to look for them within each measure?
 - Answer View on the EH and EC table "Notes" column and the Jira EKI tracker https://oncprojectracking.healthit.gov/support/projects/EKI/summary



FHIR-BASED ECQM PUBLISHING OPTIONS USER FEEDBACK RESULTS



ASSUMPTIONS

- CMS will publish FHIR®-based eCQMs for voluntary reporting on the eCQI Resource Center.
- Measured entities will have the option to report using Quality Data Model (QDM)-based eCQMs and/or FHIR®-based eCQMs for several years.



MENU NAVIGATION - USER FEEDBACK

OPTION 2 – TOP RANKED

EC ECQMS

Eligible Clinician eCQMs

EH/CAH ECQMS

Eligible Hospital / Critical Access Hospital eCQMs

OQR ECQMS

Outpatient Quality Reporting eCQMs

OPTION 3 – MIDDLE RANKED

EC ECOMS

Eligible Clinician eCQMs

EH/CAH ECQMS

Eligible Hospital / Critical Access Hospital eCQMs

EH/CAH Pre-Rulemaking eCQMs

Hybrid Measures

OQR ECQMS

Outpatient Quality Reporting eCQMs

OPTION 1 – LOWEST RANKED

ECQMS

Electronic Clinical Quality Measures

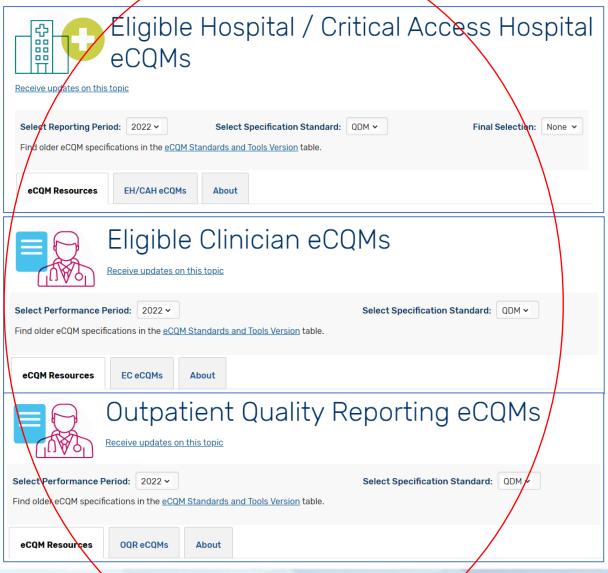


MEASURE PAGES - USER FEEDBACK

Option A



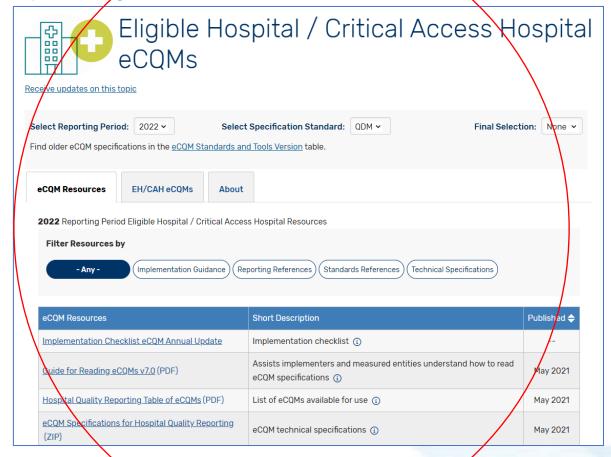
Option B – Top Priority





DEFAULT DATA DISPLAY OPTIONS - FEEDBACK

Top Priority - Default Data to Current Year, QDM, None



No Defaults



Please complete the filters above to see results



MENU, MEASURE PAGES, AND DEFAULT DATA

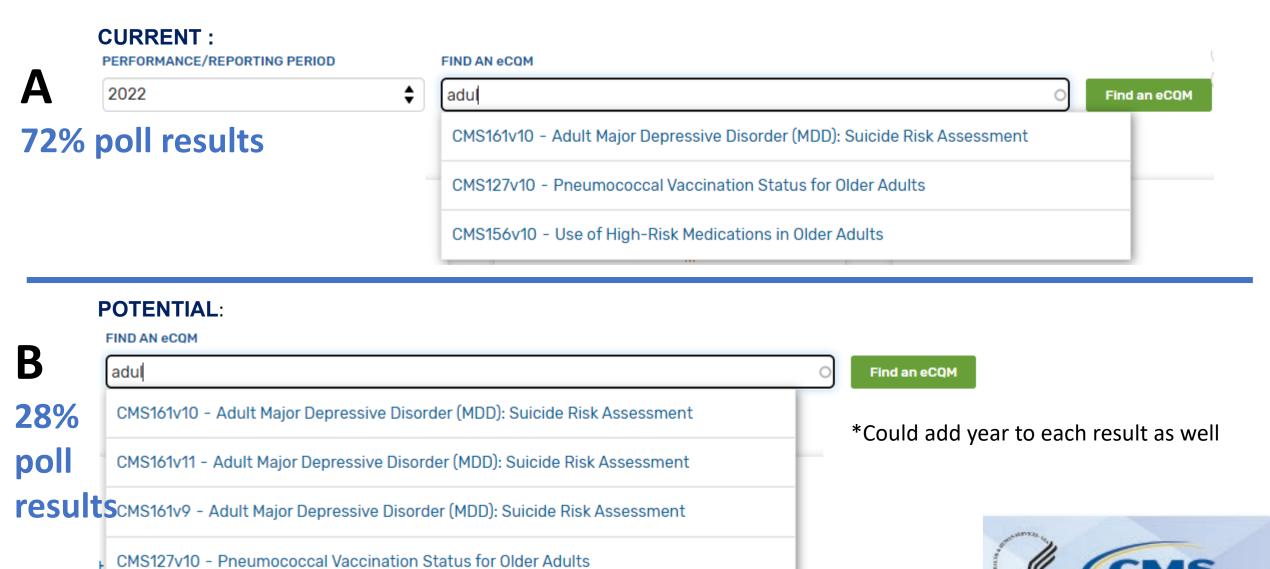
- CMS has approved these updates.
- The eCQI Resource Center will be updating the menus for Eligible Clinician and Eligible Hospital eCQMs selection, filters, and default data this Spring.



TARGETED DISCUSSION



HOME PAGE ECQM SEARCH



HOME PAGE ECQM SEARCH (CONT.)

User Comments:

- Include the year in the results on the page with the eCQM names and version numbers.
- Not all eCQMS have the same versions. They year distinguishes which is the current measure or the future measure.
- Have both options available.
- Precheck the current year, allow the end-user to unselect and select which year they want

Second poll results:

Option C – 76% Would like to see both options available



TOOLTIPS – INDICATION VS READABILITY

A. Current with? Icon

https://ecqi.healthit.gov/hqmf

Health Quality Measure Format (HQMF) is a standards-based representation. Health Level Seven International (RL7®), an American National organization developed and maintains HQMF. An eCQM pecification (PQMF) is a standards-based representation.

A 26% poll results

B. Only dotted underline example

 https://mmshub.cms.gov/mea sure-lifecycle/measuretesting/overview

B 74% poll results

Special types of measures may require the measure developer to assess different measure aspects. For example, while measure developers assess all measures for feasibility, <u>data</u> element feasibility is a major focus in testing and evaluating electronic clinical quality measures (eCQMs). To assist in assessing an eCQM's feasibility, the measure developer needs



LINKS TO EC AND EH ECQM REPORTING RESULTS

- Would it be helpful for the eCQI Resource Center to link to EC and EH eCQM reporting results?
- User Comments Yes
 - If so, where would you expect to see these links?
 - On the EC and EH Resources table
 - Add to site <u>FAQs</u>?
- Eligible Hospital
 - https://data.cms.gov/provider-data/search?fulltext=timely%20and%20effective%20care%20-%20hospital&theme=Hospitals
 - https://data.cms.gov/provider-data/dataset/nrdb-3fcy
- Eligible Clinician
 - https://data.cms.gov/provider-data/search?theme=Doctors%20and%20clinicians

IMPLEMENTATION RESOURCES

- Where would you go to look for implementer resources? Is what you found what you expected?
 - Update a menu item of Implementation Checklist to include Implementation Resources
 - Implementer can mean may different users (health IT vendors, clinical system departments, etc.)
 - One is for the end user and how to implement measures.
 - Second is for those who create measures in health IT and work with FHIR, CQL, etc.
 - Look at Resources add implementation heading
 - Go to eCQM>EC>Filter by resources
 - eCQM>EC>Filter by implementation resources
 - "I use those filters all of the time."
 - "I really like the filters you have."
 - "These save us from keeping multiple bookmarks in our browser which get cluttered."
 - Tool and Resources Library
 - "As a vendor, we use this almost daily."



OPEN DISCUSSION

- Comment period for eCQM changes how to do a better job on highlighting the Change Review Process (CRP) that occurs annually when providers may provide feedback on proposed measure changes.
 - Perhaps place on measure pages with a banner when feedback is being accepted
 - Consider tighter linkages to Jira



ECQI RESOURCE CENTER USER GROUP NEXT STEPS

- Send feedback and suggestions for site improvement to <u>ecqi-resource-center@hhs.gov</u>
- Attend the next eCQI Resource Center User Group Meeting: April 18, 2023 at 3pm EST
- Add meeting series to your calendar: https://ecqi.healthit.gov/events/2961
- Review past meeting notes on the <u>eCQI Resource Center User Group</u> page



APPENDIX



ECQI RESOURCE CENTER USER GROUP MEMBERSHIP

 Volunteer forum of stakeholders who use the electronic clinical quality improvement (eCQI) Resource Center to obtain key resources necessary for electronic clinical quality measure (eCQM) development, implementation, and reporting and education about eCQM and eCQI concepts and standards.



ECQI RESOURCE CENTER USER GROUP GOAL

- Provide broad stakeholder input in the development and maintenance of the eCQI Resource Center's functionality and content to support the eCQI community.
 - Identify, discuss, and review the needs of the eCQI implementer community.
 - The outcome of discussions will result in suggested enhancements to the Centers for Medicare and Medicaid Services (CMS) eCQI Resource Center COR for approval.
 - Approved suggestions for enhancements will result in implementation on the eCQI Resource Center, deeper investigation at eCQI Resource Center focus groups, and/or be placed on the eCQI Resource Center backlog suggestion list.



ECQI RESOURCE CENTER USER GROUP OBJECTIVES

- Focus on the implementer community including the usability of and gaps in resources provided
- Inform users of new functionality and content
- Gather real-world feasibility and community feedback on proposed eCQI Resource Center enhancements and features
- Provide eCQI Resource Center focus group opportunities
- Prioritize items for in depth discussion during eCQI Resource Center focus groups
- Advance CMS's understanding of implementer needs for Fast Healthcare Interoperability Resources® eCQMs
- Understand the needs of the eCQI community

